

**2013**  
**LISTS OF LIHEAP SITES AND SCHEDULES**  
**For Winnebago and Boone Counties**

**IMPORTANT INFORMATION**

LIHEAP (Low Income Home Energy Assistance Program) is a program for eligible residents in Winnebago and Boone Counties. LIHEAP pays a benefit directly to energy companies on behalf of eligible households, or directly to eligible renters if the energy costs are included in their rent.

- ◆ Residents can **begin** calling for appointments according to the attached schedule. Sites are only allowed to schedule a set number of appointments per month in order to allow time for processing applications. Call-in times to make an appointment are determined by each site. If you did not receive an appointment during your call-in month, you can try again the **first Tuesday** of the following months until funds are exhausted.
  
- ◆ Appointments are made by phone only, first come first served and no walk-ins. Please be advised that because of the high demand for this assistance, you may experience phone delays. We apologize for this inconvenience.
  
- ◆ Please review documentation needed and income guidelines on page 5 before calling for an appointment. Please note that applying for LIHEAP funds does not guarantee assistance.
  
- ◆ Some LIHEAP applicants will have the option of choosing the Percentage of Income Payment Plan (PIPP) at their appointment. Under PIPP, the eligible client will pay a percentage of their income toward their Com Ed and Nicor Gas bill each month and in turn will receive a benefit towards their bill, plus receive a reduction in any overdue payments for every on-time payment they make. PIPP can help customers manage their utility bills and break the cycle of disconnections and reconnections while the traditional LIHEAP plan is a one-time payment only.
  
- ◆ Applicants who are **ROCKFORD HOUSING AUTHORITY RESIDENTS**, please call RHA about their application process - 815-489-8506.

# SENIORS AND DISABLED

<p style="text-align: center;"><b>Seniors and Disabled can begin calling for an appointment on <b>TUESDAY, SEPTEMBER 3, 2013</b></b></p> <p>If you did not receive an appointment during this call-in month, you can try again the <b>first Tuesday</b> of the following months until program funds are exhausted.</p>	<p>Households must contain a member who is elderly (age 60 and above) or, if resident is under 60 and disabled, must bring in proof of social security disability benefits or benefits pending. Must meet income guidelines</p>
<p><b>Lifescape Community Services</b> 705 Kilburn Ave., Rockford 815-963-1609 <i>Seniors Only, English and Spanish Available</i></p>	<p><b>St. Bridget Parish Center</b> 704 Clifford Ave. 815-877-1664 <i>Seniors and Disabled</i> <i>Machesney Park and Loves Park residents ONLY</i></p>
<p><b>Northwestern Illinois Area Agency on Aging (NIAAA)</b> 1111 S. Alpine Rd. Suite 600, Rockford 779-221-3717 <i>Seniors and Disabled, English and Spanish Available</i></p>	<p><b>Salvation Army</b> 416 S. Madison St., Rockford 815-972-1135 <i>Seniors and Disabled;</i> <i>Not open in November &amp; December</i></p>
<p><b>Central Terrace Co-Op</b> 1121 Bishop Washington Ave., Rockford 815-962-4112 <i>Seniors and Disabled</i> <i>Rockford Residents ONLY</i></p>	<p><b>Boone County Council on Aging (Keen Age Center)</b> 2141 Henry Luckow Lane, Belvidere 815-544-9893 <i>Seniors Only, English and Spanish Available</i> <i>Boone County Residents ONLY</i></p>
<p><b>Rockton Township</b> 1315 N. Blackhawk Blvd., Rockton 815-624-7788 <i>Seniors and Disabled</i> <i>Roscoe, Rockton, S. Beloit, Durand, Shirland residents ONLY</i></p>	<p><b>United Way of Boone County</b> 220 W. Locust St., Belvidere 815-544-3144 <i>Seniors and Disabled</i> <i>English only, Boone County Residents ONLY</i></p>
<p><b>Winnebago County Fairgrounds</b> 500 W. 1<sup>st</sup> St., Pecatonica 815-239-1641 <i>Seniors and Disabled</i> <i>Durand, Pecatonica &amp; Village of Winnebago residents ONLY</i></p>	<p><b>Salvation Army of Boone County</b> 422 South Main St. Belvidere 815-544-3892 <i>Seniors and Disabled</i> <i>Boone County Spanish speaking residents ONLY</i></p>

**Call in times to make appointments are determined by each site.**

# DISCONNECTED HOUSEHOLDS & HOUSEHOLDS WITH CHILDREN UNDER 6

<p>Disconnected households &amp; households with children under 6 can begin calling for an appointment on:</p> <p style="text-align: center;"><b>TUESDAY, OCTOBER 1, 2013</b></p> <p>If you did not receive an appointment during this call-in month, you can try again the <b><u>first Tuesday</u></b> of the following months until program funds are exhausted.</p>	<p>Child must still be under 6 on date of application (no older than 5 yrs and 364 days); must prove age with birth certificate or Medicaid card with birthdate</p> <p>Must meet income guidelines</p>
<p><b>Central Terrace Co-Op</b> 1121 Bishop Washington Ave., Rockford 815-962-4112 <i>Disconnected and Households with Children under 6 Rockford residents ONLY</i></p>	<p><b>St. Bridget Parish Center</b> 704 Clifford Ave. 815-877-1664 <i>Disconnected and Households with Children Under 6 Machesney Park and Loves Park residents ONLY</i></p>
<p><b>City of Rockford Human Services Dept.</b> Community Services Division 555 N. Court St. Suite 301 815-987-5711 <i>Disconnected ONLY</i></p>	<p><b>United Way of Boone County</b> 220 W. Locust St., Belvidere 815-544-3144 <i>Disconnected and Households with Children Under 6 Boone County Residents ONLY</i></p>
<p><b>Winnebago County Fairgrounds</b> 500 W. 1<sup>st</sup> St., Pecatonica 815-239-1641 <i>Disconnected and Households with Children Under 6 Durand, Pecatonica and Village of Winnebago residents ONLY</i></p>	<p><b>Rockton Township</b> 1315 N. Blackhawk Blvd., Rockton 815-624-7788 <i>Disconnected and Households with Children Under 6 Roscoe, Rockton, S. Beloit, Durand, Shirland residents ONLY</i></p>
<p><b>Salvation Army of Boone County</b> 422 South Main St. Belvidere 815-544-3892 <i>Disconnected and Households with Children Under 6 Boone County Spanish speaking residents ONLY</i></p>	<p><b>Salvation Army</b> 416 S. Madison St., Rockford 815-972-1135 <i>Households with Children Under 6 only Not open in November &amp; December</i></p>

**Call in times to make appointments are determined by each site.**

# GENERAL PUBLIC

<p>The General Public can begin calling for an appointment on:</p> <p style="text-align: center;"><b>TUESDAY, NOVEMBER 5, 2013</b></p> <p>If you did not receive an appointment during this call-in month, you can try again the <b><u>first Tuesday</u></b> of the following months until program funds are exhausted.</p>	<p>Must meet income guidelines</p>
<p><b>Central Terrace Co-Op</b>          1121 Bishop Washington Ave., Rockford          815-962-4112  <i>Rockford residents ONLY</i></p>	<p><b>Salvation Army of Boone County</b>          422 South Main St. Belvidere          815-544-3892  <i>Boone County Spanish speaking residents only</i></p>
<p><b>City of Rockford Human Services Dept.</b>          Community Services Division          555 N. Court St. Suite 301          815-987-5711</p>	<p><b>United Way of Boone County</b>          220 W. Locust St., Belvidere          815-544-3144  <i>Boone County Residents Only</i></p>
<p><b>Winnebago County Fairgrounds</b>          500 W. 1<sup>st</sup> St., Pecatonica          815-239-1641  <i>Durand, Pecatonica and Village of Winnebago residents ONLY</i></p>	<p><b>Rockton Township</b>          1315 N. Blackhawk Blvd., Rockton          815-624-7788  <i>Roscoe, Rockton, S. Beloit, Durand, Shirland residents ONLY</i></p>
<p><b>St. Bridget Parish Center</b>          704 Clifford Ave.          815-877-1664  <i>Machesney Park and Loves Park residents ONLY</i></p>	

**Call in times to make appointments are determined by each site.**

## NEEDED DOCUMENTATION FOR APPLICANTS

- State photo ID, i.e. Driver's License or Illinois State ID
- Proof of gross income from all household members 18 years and older for the 30-day period prior to the application date
- A copy of current heat and electric bills, both front and back, that includes name and address, issued within the last 30 days (if they pay for their energy directly)
- If utilities are included in rent, a copy of rental agreement showing that utilities are included, the monthly rental amount and landlord contact information.
- Proof of Social Security numbers for all household members. If using a Social Security Card, it cannot be a copy. We will accept a print out from the Social Security office dated within the last 90 days. Birth certificates will be accepted in place of Social Security Cards for children under the age of 1 year.
- Proof that the household received TANF or other benefits, such as Medical Eligibility or SNAP, if receiving assistance from the Illinois Department of Human Services.
- If applying during the seniors and disabled sign up period, households must contain a member who is elderly (age 60 and above), or, if resident is under 60 and disabled, must bring in proof of social security disability benefits or benefits pending.
- If applying during the households with child(ren) under 6 sign up period, child must still be 5 yrs. on date of application; must prove age with birth certificate or Medicaid card with birthdate.
- In specific circumstances, additional documents may be requested.

## INCOME REQUIREMENTS

<b>Household Size</b>	<b>Total household 30 day income no more than:</b>
<b>1</b>	<b>\$1,436</b>
<b>2</b>	<b>\$1,939</b>
<b>3</b>	<b>\$2,441</b>
<b>4</b>	<b>\$2,944</b>
<b>5</b>	<b>\$3,446</b>
<b>6</b>	<b>\$3,949</b>
<b>7</b>	<b>\$4,451</b>
<b>8</b>	<b>\$4,954</b>
<b>9</b>	<b>\$5,456</b>
<b>10</b>	<b>\$5,959</b>